

# Emma McGrattan

Action

Chief Technology Officer





**ACTIAN**<sup>™</sup>  
a division of HCLSoftware

# Future Proofing Compliance for Banking, Financial Services, and Insurance

Emma McGrattan, CTO

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# Action is all about making data easy

Enabling you to make confident, data-driven decisions



Simplifying the  
production of  
**AI ready data**



Hybrid—  
bridging the most  
complex data  
ecosystems



Flexibility first—  
meeting you  
where you are



Proven reliability  
to future proof  
your growth

# Broad Customer Base

Every day over **20,000** customers depend on Actian data solutions to power their business success

Retail, Travel, Leisure	Financial Services	Manufacturing	Healthcare	Energy and Utilities
<b>ware</b> ALTOGETHER WE ARE RETAILERS <b>Sainsbury's</b> <b>Club Med</b> <b>SHEETZ</b> <b>HSS Hire</b> <b>Nielsen</b> <b>Paardekooper Group</b> <b>Système U</b>	<b>Aon</b> <b>(absa)</b> <b>CAPITA</b> <b>citi</b> <b>HSBC</b> <b>Omring</b> <b>LCL</b> <b>EQUIFAX</b> <b>GENERALI</b> <b>Landkreditt</b> <b>GROUPE BPCE</b> <b>cbp</b> <b>GROUPE KEREIS</b>	<b>COULISSE</b> <b>KAISER ALUMINUM</b> <b>SIEMENS energy</b> <b>Haier</b> <b>aeriz</b> <b>Bekaert</b> <b>Pon</b> <b>BizLink</b> <b>QCC</b> <small>AUTOMOTIVE CELLS CO.</small> <b>STELLANTIS</b>	<b>UNIVERSITY OF OXFORD</b> <b>LifeWorks</b> <b>MERCK</b> <b>dexcom</b> <small>THE GLUCOSE SENSOR COMPANY™</small> <b>Helsedirektoratet</b>	<b>Superior</b> <small>ENERGY SERVICES</small> <b>Statnett</b> <b>Government of South Australia</b> <small>Department for Environment and Water</small> <b>LUFKIN</b>
Oil and Gas	Government and Education	Aerospace and Defense	Auto and Transport	Telco
<b>ConocoPhillips</b> <b>PHILLIPS 66</b> <b>SOONER</b> <b>LIBERTY</b>	<b>NATIXIS</b> <b>Office for National Statistics</b> <b>TOLLETATEN</b> <b>MET eireann</b> <b>U.S. Department of Health and Human Services</b> <b>CLEMSON UNIVERSITY</b> <b>Department for Work &amp; Pensions</b> <b>Constellation.</b> <small>An Exelon Company</small> <b>Revenue</b> <small>Cáin agus Custaim na hÉireann Irish Tax and Customs</small> <b>UNIVERSITY OF OXFORD</b> <b>Gewobag</b> <small>Die ganze Vielfalt Berlins.</small> <b>Plurilogic</b> <b>Yvelines</b> <small>Le Département</small>	<b>BOEING</b> <b>AIRBUS</b> <b>Honeywell</b> <b>THALES</b> <b>BAE SYSTEMS</b> <b>LOCKHEED MARTIN</b> <b>LEONARDO</b>	<b>GROUPE RENAULT</b> <b>Sabre</b> <b>Lufthansa</b> <b>FedEx</b> <b>QANTAS</b> <b>national express</b> <b>autostrade</b> <i>per l'italia</i> <b>AA</b> <b>Lufthansa Cargo</b> <b>MAERSK</b>	<b>france.tv</b> <b>axione</b> <b>MOPLAK</b> <small>MEDIEN SERVICE</small> <b>CTDI</b> <b>AVAYA</b> <b>GEMA</b> <b>DNA</b> <b>tietoevry</b> <b>KCOM</b> <b>sanoma</b> <b>FRONTIER</b> <b>DIGITAL MEDIA</b>

# Topics Shaping the CDO Agenda



Complex compliance needs and pressures

Overlooked data security and protection

**50%**

increase in GDPR fines<sup>2</sup>



Greatest AI challenge

Ensuring data quality and trust

**46%**

of CDOs identified data quality as #1 challenge<sup>3</sup>



Fragmented data sources

Discovering siloed data is challenging

**400+**

data sources on average<sup>1</sup>



Limited resources and lack of access

Shortage of qualified data personnel

**28%**

of jobs will require data skills by 2026<sup>4</sup>

**Sources:**

"Companies Are Drawing from over 400 Different Data Sources on Average" SolutionsReview.com

"Amazon Web Services (AWS) Survey 2023" Amazon

"European data protection authorities issue record €1.65 billion in GDPR fines" CSO

"Big data adds up to opportunities in math careers" US Bureau of Labor Statistics

"CDO Challenges – Recruitment in an era of skills shortages" DataIQ

"CDO Agenda 2024" AWS

# Data teams want to know...



My  
Organization's  
Data

- **92% of professionals believe that needed data is unavailable or takes too long to be made available**, highlighting significant delays that can impede compliance and decision-making processes.
- **88% report that while data is available, it comes from various sources, is often duplicated, and not integrated**, which complicates efforts to obtain the unified view necessary for accurate analysis and reporting.
- **81% acknowledge that data is available but of poor quality**, suggesting issues with accuracy, completeness, and reliability that can lead to misguided decisions and compliance risks.
- **53% note that data is accessible, but they and their teams lack the technical capabilities to make appropriate use of it**, pointing to a gap in skills and tools needed to leverage data effectively.

[Deloitte, 2024](#)

# Five Options

1



Status Quo / Manual  
Metadata Management  
and Stewardship

2



Traditional  
Governance  
Platforms

3



Major  
Cloud  
Ecosystems

4



Technical  
Catalogs

5



Open-Source /  
OEM Catalogs

# The Shift to Data Intelligence

“**83%** of organizations have changed their data strategy since the emergence of **generative AI** (GenAI)”



“

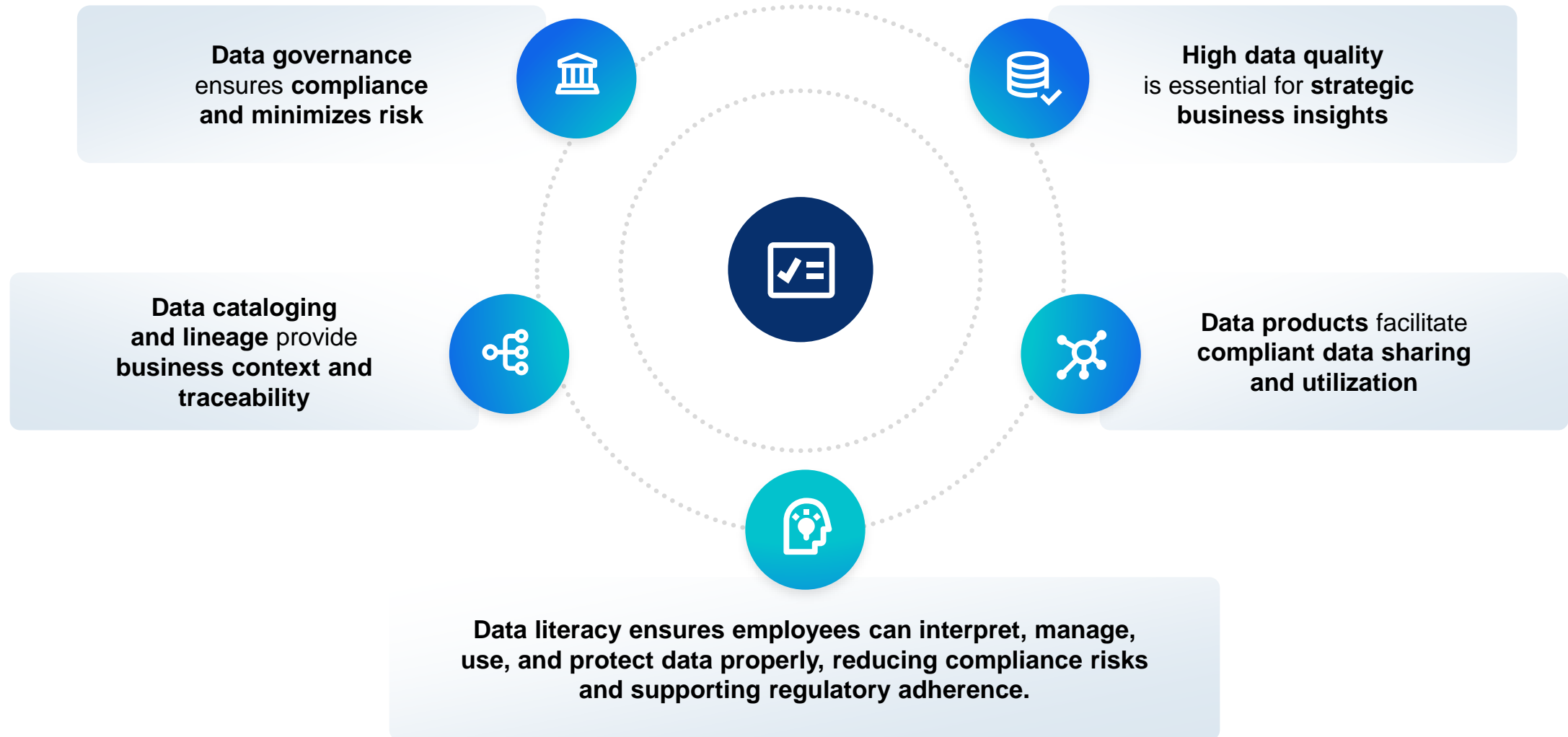
Data catalogs, data quality tools, and data governance solutions are **converging** as organizations seek solutions that can bridge the gap between complex datasets, governance, business insights, and AI enablement.”

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FORRESTER®



# Critical capabilities to future proof **Compliance**





Founded in 1831, Generali Insurance is among the ten largest insurance companies in the world. The group's success is due mainly to its strong international outlook, with a presence in more than 50 countries.



## Business Needs

- Improve data understanding by assigning data owners to datasets
- Provide documentation on datasets and fields for better contextualization
- Data lineage of sensitive data to provide details on where (and why) data may be used
- Connect to all data sources to easily identify, document, update, and enable consistent and compliant use of datasets



## Solution

- The Zeenea Data Catalog for a unified view of all data across the organization



## Business Outcomes

- Catalog for more than 11,000 datasets and 300,000+ data fields
- Improved data regulation compliance
- Integration via Hive provides an automated collection of metadata

# Questions?





How are you future proofing  
your compliance strategy?

Stop by **Booth #6**  
to share your thoughts



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